

JESIP TRAINING TESTED

Three of the 22 JESIP validation exercises due to take place across the country in the next few months have been completed.

The exercises feature major incident scenarios to test operational and tactical commanders in their application of the knowledge and skills learned through JESIP training.

First to hold an exercise was East of England Ambulance Service with Norfolk and Suffolk Police and Fire Services. Two days of exercises were then held by West Midlands Ambulance Service together with West Mids, West Mercia, Staffordshire, Hereford & Worcester and Shropshire Fire and Police Services.



Feedback has been very positive and clearly indicates that the use of the JESIP principles significantly enhanced their ability of commanders to work together and to produce and deliver timely joint plans to resolve critical issues throughout the incident.

Skills for justice worked alongside the JESIP team in evaluating the exercises and will share their outcomes and lessons learned with the services involved.



Thanks to West Mids fire and rescue for the use of all three photos on this page.

POLICE TABARDS ON THE WAY

Delivery of the newly-introduced Police Incident Commander tabards is underway.

During the next few weeks all police services across England and Wales will receive their allocation of tabards, which have been designed in similar style to those currently used by ambulance and fire services.

The new tabards have been worn at the JESIP validation exercises and shown to be an important component of joint working and co ordination of response.

Each service has been allocated tabards based on requested numbers. Details of any further provision have been sent to Tabard delivery leads in all services. Tabards are expected to be in use on scene at incidents by June.



TRAINING TIP

Take the opportunity to encourage commanders to bring along Airwave handsets to JESIP training and have a session at the end just on their use!

JESIP ONLINE FORUM

In response to feedback from JESIP trainers, we have created a members' only area of the JESIP website dedicated to JESIP Trainers and JESIP Delivery Leads. This online forum simply

has two components, "Conversations" and "Downloads" where the JESIP community of trainers and leads can communicate with each other and access documents too large to

distribute via email. User names and passwords have been distributed to members but any problems with access should be reported to the JESIP email. jesip@homeoffice.x.gsi.gov.uk

ALSO IN THIS ISSUE...

- Spotlight on HM Coastguard
- On the rise: JESIP training figures
- The JESIP Experience



Iain Campbell, Head of Resilience, Maritime and Coastguard Agency, writes about his organisation and how it is embracing JESIP.

Under the Coastguard Act 1925 ‘Her Majesty’s Coastguard is responsible for the initiation and co-ordination of civil maritime search and rescue within the United Kingdom search and rescue region. This includes the mobilisation, organisation and tasking of adequate resources to respond to persons either in distress at sea, or to persons at risk of injury or death on the cliffs or shoreline of the United Kingdom.’

The Coastguard is a vital national emergency service and Category 1 Responder under the Civil Contingencies Act 2004. We have a prime function to reduce maritime incidents and, where they occur, to ensure that effective action is taken to minimise the risk of death injury or damage to persons or the environment. We do this by:

- Monitoring our seas and providing safety information and advice to mariners.

- Operating Vessel Traffic Monitoring Schemes at key points.
- Alerting, tasking and coordinating all maritime and coastal Search and Rescue (SAR) resources and associated activity, including air assets from the Ministry of Defence and our own contracted helicopters, police, fire and other services, as well as volunteer rescue organisations such as the Royal National Lifeboat Institution (RNLI).
- Providing emergency capability through the provision of 3,500 volunteer Coastguard Rescue Officers organised into 352 teams around the coast.

The UK has over 20,000 miles of mainland and island coastline, enjoyed by 200 million coastal visits by the public each year. On average we deal annually with over 20,000 search and rescue incidents that are coordinated by some 473 Coastguard co-ordination staff operating on a 24-hour basis from Maritime Rescue Co-ordination Centres around the UK.

An additional 64 officers are dedicated to the operational management and training of the Coastguard Rescue Service (CRS) with its 3,500 volunteers.

The Coastguard Modernisation Programme currently underway will improve our interoperability by

increasing the numbers managing the Coastguard Rescue Service by approximately 60% to 102. These will be the people who will be most active in multi-agency working in preparation for and during a multi-agency response at the operational, tactical and strategic levels around the country.

Under this restructure, we have taken the opportunity to seamlessly integrate JESIP training packages into the training we have for each job type from new entry to strategic commander.

We enjoy good working relationships with the other emergency services and work with them somewhere in the country on a daily basis. JESIP’s Joint Doctrine, Joint Decision Model and multi-agency training will help us to work with our partner responders towards an improved mutual understanding of each others capabilities, limitations and needs. All of which can only be good for the public we are there to serve.

Although we were not initially included in the JESIP project we have enthusiastically embraced what JESIP is about. We welcome the opportunity to engage fully in the training events being held around the country and hopefully these will be the first stage in letting emergency service colleagues see who we are, what we do and how we can do it better together in the future.

SHARP RISE IN JESIP TRAINING FIGURES

JESIP training continues apace with over 4,500 operational and tactical commanders now registered for training.

Almost 600 courses have been booked and about 2,000 commanders trained so far (please see table showing figures as of 27/3/2014).

REGION	Operational			Tactical			Total Registered (%)	Total Trained (%)
	Priority Training Requirement	Registered	Trained	Priority Training Requirement	Registered	Trained		
East Midlands	462	217	72	164	90	34	49%	17%
East of England	593	453	223	568	223	84	58%	26%
London	1205	119	28	140	41	19	12%	3%
North East	270	1	0	138	160	75	39%	18%
North West	970	179	21	225	83	51	22%	6%
South Central	499	308	83	246	114	44	57%	17%
South East Coast	437	418	134	136	149	56	99%	33%
South West	1207	0	0	259	679	86	46%	6%
Wales	418	238	147	122	112	63	65%	39%
West Midlands	1687	43	0	369	673	314	35%	15%
Yorkshire and the Humber	828	133	133	82	65	10	22%	16%
Grand Total	8576	2109	841	2449	2389	836	41%	15%

The All Staff e-learning package is now complete and will be available for use in April. We will inform services how it can be accessed.

Also, work on designing the JESIP training course for control room managers and supervisors is well underway and is expected to be ready for delivery at the beginning

of July. All control staff will have access to the e-learning package.

The Wider Awareness Package for Cat 1 and 2

responders and partner organisations is available on the JESIP website and can now be seen, complete with spoken narrative, on YouTube.

THE JESIP EXPERIENCE

JESIP is about patient focus, common sense and the development of interpersonal relationships.

JESIP must be here to stay.

These are some of the key points made during interviews conducted by JESIP News with three people experiencing JESIP in different roles.

A fuller version of this article will be seen on the jesip.org.uk website



Pete Brown has worked for nine years with South Western Ambulance Service NHS Foundation Trust. He is Resilience Officer (special projects) and the JESIP delivery lead for his organisation.

JESIP training in his area is going really well. "I think JESIP is a much-needed programme to formalise some of the things we have been trying to do for a long time in terms of providing a consistent approach to the basics of incident management

across the three services," said Pete.

Referring to the floods in his area in Somerset he stressed how useful JESIP had been in managing mutual aid situations when services arriving from different parts of the country were able to "speak the same language and do things in the same way."

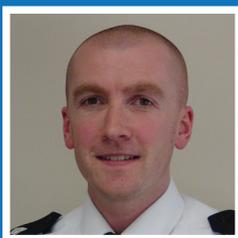
What difference will JESIP make? Pete has two main responses to that question.

Firstly, it creates a better understanding of what everyone is trying to achieve collectively at an incident, rather than just focusing on single service objectives.

Secondly, JESIP is patient focussed. "Too often, historically, we have concentrated on systems and processes – getting the kit in place – rather than focussing on doing the right thing for the patient and public.

"The Joint Decision Model has the patient at the heart of it. This may seem like a small change but actually in terms of mindset for commanders it does focus their minds more on the people in front of them and what they are actually there to do.

"Patient focus and improving patient outcomes is for me the number one benefit of JESIP," he said.



Adam Cooke has been a police officer for almost 12 years and is a T/Inspector with Merseyside Police.

He attended a JESIP training course in February. "For me

it was really useful – a great networking opportunity to meet operational commanders from the other services. It was good to sit down, face to face, and share opinions and experiences.

"It gave me a clearer understanding of the priorities of the two other services at the scene of a major incident," he said.

Adam shares a view held by many others about the creation

of JESIP. He said: "To me, it formalises and puts a structure in place for what is common sense. I cannot believe it has taken so long to get to this stage. It is the right way forward."

He has recently taken part in a live play exercise on the River Mersey with all three services and the Coastguard. "We walked through the JESIP Joint Decision Model throughout the scenario to ensure that every agency was consulted. It was really

useful to have that common understanding," he said. He believes strongly that there should be more joint exercising. "We can all talk the talk but without the interaction between the three services in exercises, JESIP could lose momentum.

"As an operational commander, sometimes a problem shared is a problem halved. Sharing ideas just increases your understanding of the work of the other agencies," said Adam.



Andy Pughsley is a JESIP trainer. He has 22 years service and is Station Manager Incident Command with the Mid and West Wales Fire and Rescue Service.

He has run a number of JESIP courses. "Initially I was sceptical as a trainer as to how it would be received by people with a lot of service but I have received 100% positive feedback on how much they thoroughly

enjoyed the training and on their acceptance of the programme's objectives," he said.

JESIP has also been of great benefit to Andy and fellow trainers. He said: "It has also enhanced our own self development. We have learned something from every session – no doubt about that – which we then take on into the next session. So the last one should be a real jewel of having lots of things to share!"

Andy said the JESIP approach was something he had been trying to introduce during the past two years.

He explained that he could now use the JESIP brand to drive

home a number of messages. For example, he would say that if a fire crew of four attend an incident and a police officer is there, that is five resources to be used in the most effective way.

"Previously, it has always been siloed – there has always been a very distinct separation but now it is about using the three services as one particular brand.

"JESIP is a brand for me that says 'while the three of us are here, we all work together as a team.'

"I start my courses by saying I have been in the service for 22 years and this is the first time I have been in a room training together with police and ambulance – why has it taken

so long?," he said.

Andy speaks about how interoperability is as much about interpersonal relations – how people interact with each other on scene. He gives examples of how he believes interoperability could have saved lives.

"When JESIP came along it was: 'Thank you very much, this is something I can really work with,'" he said.

He thinks it is vital to spread awareness of JESIP throughout front line staff. "We need to get everybody talking about JESIP so it becomes custom and practice. A blue lights response needs to become blue light – and not the plural," he said.