



THANK YOU !

“As the number of commanders registered for JESIP training moves towards 7000, we would like to thank everyone for the tremendous support you have given to this unique programme.

JESIP is all about Working Together Saving Lives and there are now thousands of people across the country helping to do just that.

Trainers and delivery leads have worked tirelessly to organise and deliver the JESIP training. So far, over 650 courses have been booked to take place right across the country.

And, of course, thanks to those Police, Fire and Ambulance commanders attending the training for their attention and enthusiastic involvement - feedback has been really positive.

All others who have helped promote JESIP, including strategic leads and communication leads, thank you as well.

While the main focus has been on the emergency services, we are grateful to the increasing number of people from the Cat 1 and 2 responders and other organisations who are actively embracing the JESIP Joint Doctrine and its contents.



JESIP is a great success but there is still a way to go in training priority commanders and then in embedding the principles throughout all emergency services and resilience organisations as part of ‘normal business’.

Once again, thank you and we look forward to your continued, vital support.”

From: Steve Wheaton, JESIP deputy senior responsible officer, and the JESIP team.

E-LEARNING PACKAGE LAUNCHED

Another key JESIP product has been completed and is now available for use.

The All Staff e-learning package will provide anyone who has a response role in their organisations with a basic knowledge of the ingredients and essentials of joint working.

While preparations were underway to run day-long training courses for priority commanders, it quickly became apparent that staff on the front line and in control should understand the “new” language of JESIP.

The package is aimed at all operational and control room staff and covers the five key principles of JESIP; the use of the mnemonic METHANE and an introduction to the Joint Decision Model (JDM).

Cat 1 and 2 responders and others throughout the wider resilience community are also encouraged to access the package.

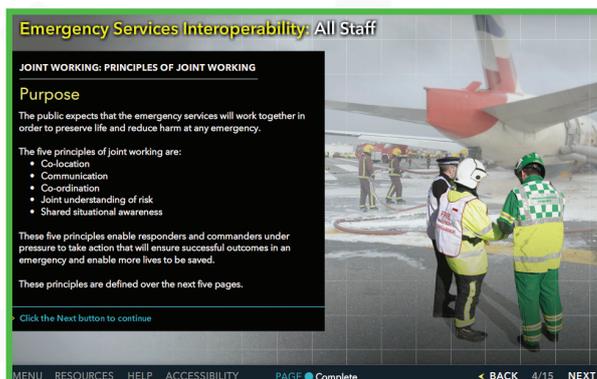
“Sharing the knowledge and understanding of JESIP throughout the front line of response can only improve further the effective management of a major incident.

“This new product strengthens that golden thread of interoperability from new entrant to strategic commander as we all work together to save lives,” said Carl Daniels, JESIP’s ambulance senior user.

Developed in liaison with Stephen Jarvis and his team at the National Centre for Applied Learning Technologies (NCALT), the package takes about 45 minutes to complete and features knowledge checks to test the learning.

Completion of the package will count towards Continuing Professional Development (CPD). Further details about the package and its use can be found in the training section on our website www.jesip.org.uk

JESIP will be contacting all emergency services chief officers requesting that they encourage all relevant staff to complete the e-learning package.



ALSO IN THIS ISSUE...

- Control room training
- Course feedback
- Training performance chart
- Engagement events

WIDER ADOPTION OF JESIP

Calls for the JESIP model* to be adopted for use at all relevant emergency service responses were made by many attending the spring engagement events across the country.

This was the third series of JESIP events held in the 11 areas across England and Wales, beginning in Leeds on 19 March and ending in Durham on 14 April. They were well attended, with lively debate and a number of issues raised.

The call for national adoption of the JESIP model was one of the top subjects raised and strongly supported. It was felt that Police, Fire and Ambulance services should be mandated to adopt JESIP in all major incident plans, not just for multi-agency incidents.

Other top issues were around the need to embed JESIP training in local L&D plans and suggestions that national occupational

standards for emergency service commanders should better reflect the JESIP principles and help mandate joint training.

All feedback is being considered to see how suggestions can be taken forward and questions answered.

Many questions were asked about what happens when the formal part of JESIP ends on 30 September. Legacy arrangements are being discussed at the next strategic and ministerial boards, following which more information will be shared widely.

Legacy will also be the major subject covered in the next round of engagement events to be held in the summer.

* JESIP model = JESIP principles, Joint Decision Model (JDM) and the mnemonic METHANE

JESIP TRAINING FOR CONTROL ROOM STAFF

Emergency service control rooms play vital roles throughout the management of major incidents, especially in the early stages of a response.

This is why JESIP are designing a one-day training course for control room supervisors and managers and ensuring that all control room staff have access to the e-learning package that has just been released (see front page).

The training will provide guidance and tools to raise awareness among control room staff of the crucial importance of joint working,

especially the need to share information and assess risks.

It will provide an understanding of what the term major incident means to each service and how to apply the mnemonic METHANE and understand the use of the Joint Decision Model (JDM).

Over 2,000 supervisors and managers are expected to undergo the one-day training with a further 12,000 staff completing the e-learning package.

The current intention is to follow the JESIP model of holding train the trainer

workshops and then training the three services together – train together and be trained together.

Representatives from a number of other responders including HM Coastguard, Civil Nuclear Constabulary and British Transport Police will be invited to join the training.

The JESIP team are leading the development of the training course together with a further 13 experts from a cross section of organisations. It is expected that the training will be released for delivery in early July.

TRAINING TIP

COME ON all you JESIP trainers and delivery leads – get on to the JESIP forum at www.jesip.org.uk - you asked for it, now use it! (please).

It would be good to see you on there.



London Ambulance Service emergency operations centre

POSITIVE FEEDBACK FROM TRAINING COURSES

Analysis of over 400 feedback forms completed by those attending JESIP training has revealed a high level of satisfaction.

The following top three positive themes have been identified:

- Training Instructors scored extremely well, with 95% and 92% being marked as satisfactory or very satisfactory on the Operational and Tactical courses respectively.
- The Joint Decision Model session was very well received, with 91% and 90% marking satisfactory or very satisfactory.
- The importance of using the METHANE mnemonic when passing information between emergency responders and control rooms was fully understood by all delegates on the courses that have been observed to date.

Very few delegates have said they were dissatisfied or very dissatisfied with any areas of the course.

Below are the 3 top negative themes identified from the feedback:

- The pre course learning is not always referred to on the course.
- The joining instructions, which include the link to the pre-course learning, are not being received by delegates with enough time to complete before the course.
- Some of the slides in the training packs for each course could be improved to include more up-to-date information.

Actions have already been taken to address these issues.

Members of the JESIP team have been visiting courses throughout the country and will continue to do so in order to identify good practice and seek feedback for use in designing other training packages.

They are also looking at how delegates interact and contribute and whether there are areas of disagreement or misunderstanding.

Course feedback will continue to be monitored.

TWEETERS, TUBERS AND SURFERS

Don't forget we are on Twitter at @Jesip999 with over 850 followers and we have our own channel on You Tube with all things JESIP available on the website... jesip.org.uk



MORE TESTING DATES

As reported in our last newsletter, three validation exercises have been held so far to test the JESIP learning.

A further 11 exercises have now been agreed as follows:

Yorks & Humberside	(13/27 June)
Lancs & Cumbria	(1 July)
East Midlands	(2/3 July)
South Central	(8/9 July)
East of England	(16 July)
South West	(21/28 July)
Manchester	(30 July)

Two validation exercises will be held in each of the 11 areas, so there are still more to arrange.

Delivery leads and trainers can find copies of the validation framework and exercise template in the forum area of www.jesip.org.uk

THIS CHART SHOWS TRAINING FIGURES AS OF MIDDAY ON APRIL 23 2014

REGION	Operational			Tactical			Total Registered (%)	Total Trained (%)
	Priority Training Requirement	Registered	Trained	Priority Training Requirement	Registered	Trained		
East Midlands	462	443	203	164	200	57	100%	42%
East of England	593	488	280	568	238	118	63%	34%
London	1205	183	41	140	59	23	18%	5%
North East	270	142	8	138	262	201	99%	51%
North West	970	409	119	225	128	61	45%	15%
South Central	499	421	182	246	153	82	77%	35%
South East Coast	437	501	202	136	174	71	100%	48%
South West	1207	0	0	259	821	339	56%	23%
Wales	418	311	202	122	121	106	80%	57%
West Midlands	1687	229	23	369	733	418	47%	21%
Yorkshire and the Humber	828	217	173	82	140	67	39%	26%
Grand Total	8576	3344	1433	2449	3029	1543	58%	27%