



LEARNING FROM THE PAST – CHALLENGE FOR THE FUTURE

JESIP was launched, in part, because the emergency services had not successfully and consistently learnt lessons from the past.

Now, with JESIP training well underway for over six months and receiving fantastic feedback, close attention is being given to designing a process and structure to ensure that lessons will always be learnt in the future.

Joint Organisational Learning (JOL) is about just that and will be the focus for one of the JESIP workstreams in both the transition period and into legacy. Therefore, the objectives for this workstream are to establish:

- A robust process and structure to ensure that interoperability lessons identified from incidents, training and exercising are reported and actioned
- A mechanism for reviewing and prioritising identified lessons, assigning ownership, commissioning work accordingly and providing assurance that lessons have been learned

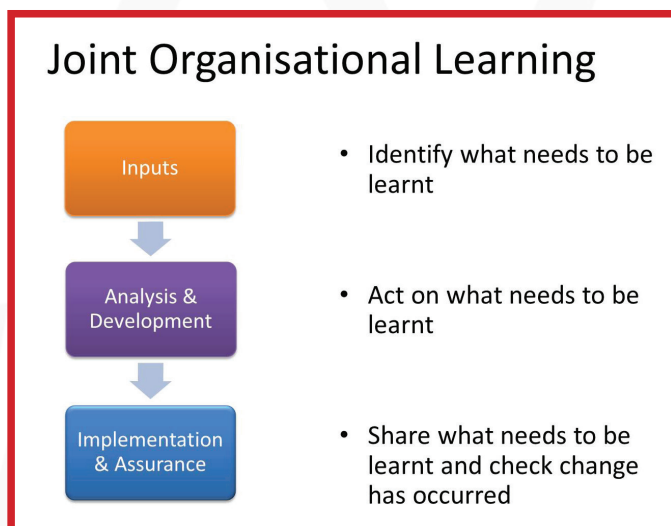
It is important to recognise the structures that exist already and to work with them for the benefit of all. This is where the Local Resilience Forums (LRFs) are a pivotal component.

We recognise the crucial role that the LRFs have with regards to testing and exercising, specifically the mandatory requirements placed on them under the Civil Contingencies Act 2004 (CCA 2004). This states that through the LRF, Category 1 responders must collectively:

- Learn and implement lessons from exercises
- Share lessons learned from emergencies and exercises in other parts of the UK
- Make sure that those lessons are acted on to improve local arrangements

Again this is about getting consistency across the country. We have already started working with a group of stakeholder representatives, including relevant Government departments and we have enlisted the help of a number of representative LRF's.

We have scoped out a basic process which has three stages (shown below) and are working to develop that fully. We will consult with all stakeholders and carry out testing and evaluation of what we do throughout.



As always, engagement with our stakeholders will be instrumental in helping us develop this crucial piece of work. Watch out for future updates in JESIP News and make sure your service attends one of the upcoming engagement events planned for the autumn to find out more.



JESIP INVITES YOU TO JOIN US!

September will be a busy month for the programme. Not only will we be working with the services in Merseyside to deliver Joint Endeavour, the final and major validation exercise; but we are delighted to have been invited to host an open conference programme as part of a new initiative at the Emergency Services Show this year at the NEC in Birmingham.

On both Wednesday 24 and Thursday 25 September, the "Interoperability Theatre" will feature a number of useful short presentations on all aspects of joint working, headed up and chaired by JESIP. More details to follow but make sure you put the dates in your diary and register to attend for free at www.emergencyuk.com

**SAVE THE DATE!
ALL JESIP DELIVERY
LEADS AND TRAINERS
ARE INVITED TO A JESIP
BRIEFING TO BE HELD
ON WEDNESDAY 24 SEP.
MORE DETAILS
TO FOLLOW.**

JERSEY & GUERNSEY COME ON BOARD WITH JESIP

The JESIP team were delighted to be welcomed to Jersey Police HQ on 17 June to deliver a Train the Trainer workshop for the Jersey and Guernsey based emergency services.

This one day workshop provided the nominated trainers and delivery leads with the information they need to implement JESIP. The JESIP team were very impressed with the enthusiasm of the Jersey Emergency Services and were delighted to welcome the support of the Chiefs of all services. The Chief Fire Officer for Jersey, Mark James, said he was fully supportive of the programme and in the closing remarks at the end of the day acknowledged that joint training would present a challenge, but commented, "Rolling out the JESIP training here is the right thing to do; we are all fully committed to doing it and, make no mistake, **we will do it**"

Commander training numbers continue to grow

The JESIP commander training is still in full force with courses taking place all over the country. We now have over 7,000 commanders trained with a further 2,000 commanders registered for training. We provide updates each week on twitter of the course locations and we thank all services for keeping things on track in light of the recent industrial action by the FBU.

Control Room Training Plans Finalised

This week saw the culmination of weeks of hard work as the Control Room working group finalised the plans for training control room managers and supervisors. It is recognised for all types of incident response, the role of the Control Room in each service is vital. Now commanders have been trained

in the new JESIP Joint Doctrine, there are clear implications for control rooms that need to work to the same models as the commanders they support.

While the all staff e-learning package is appropriate for call handlers and dispatchers, control room supervisors and managers need to have more specific interoperability training with a control room perspective.

After much consideration and discussion, it has been agreed the best delivery model is for the existing JESIP trainers to deliver a specific control room workshop. The JESIP trainers can now bring their vast experience of delivering the JESIP Commander training to this key element of the JESIP programme. Their knowledge will be invaluable as they can provide input as to what Commanders will be doing at the incident in relation to the control room activities.

Based on the success of the Commander courses being delivered jointly, the aim is to deliver these workshops by a tri-service training team to a mixed group of supervisors / managers from each service.

We will be running two pilot courses in mid-July and to ensure all JESIP trainers are briefed on the Control Room workshop content, we will be holding 3 update days. We appreciate the tight timescales involved and as soon as details of the dates and locations are confirmed we will inform Delivery Leads & Trainers.

We hope trainers will be given the support to attend these important briefing days to enable all services to complete the loop on interoperability training.

THIS CHART SHOWS TRAINING FIGURES AS OF 1 JULY 2014

REGION	Operational			Tactical			Total Registered (%)	Total Trained (%)
	Priority Training Requirement	Registered	Trained	Priority Training Requirement	Registered	Trained		
British Transport Police	56	283	73	29	55	21	100%	100%
East Midlands	627	543	406	226	229	183	91%	69%
East of England	502	561	440	266	254	180	100%	81%
London	1065	622	167	180	99	75	58%	19%
North East	382	420	197	236	298	277	100%	77%
North West	1084	862	546	312	308	181	84%	52%
South Central	526	542	436	222	211	166	100%	80%
South East Coast	437	494	374	146	173	148	100%	90%
South West	843	920	319	349	349	349	100%	56%
Wales	418	415	414	127	162	160	100%	100%
West Midlands	1020	957	648	359	359	359	95%	73%
Yorkshire and the Humber	561	365	365	226	166	165	67%	67%
Grand Total	7521	6984	4385	2678	2663	2264	95%	65%



@jesip999 now has well over 1000 followers – please join them and don't forget to Tweet your JESIP experiences and photos.

JESIP VALIDATION EXERCISES PRESS ON

This month especially, credit has to go to all the emergency services who have pulled out the stops to organise the JESIP validation exercises.

All validation exercise dates are on the JESIP website in the diary but June and July have seen a flurry of activity with exercises taking place in:

- Lincolnshire
- Hertfordshire
- County Durham
- Lancashire
- Manchester
- Berkshire
- East Sussex
- Wiltshire
- West Yorkshire

The JESIP team are attending all of them and are delighted to see how services have embraced the challenge and are testing their JESIP trained commanders.

In addition, we know that many services have already started to introduce testing of interoperable working in their existing exercise schedules. This is fantastic and exactly what needs to happen to help embed JESIP until it becomes business as usual for all.

While the commanders being tested have received JESIP training, it is only through regular training, testing and exercising that commanders will be able to apply the JESIP principles and use the JESIP models as a matter of course.

This and the alignment of existing operating procedures and policies to JESIP will all help achieve that vital goal of saving more lives.

Joint Endeavour Plans moving forward

Planning for the major JESIP validation exercise being held in Merseyside in September is forging ahead. Exercise Joint Endeavour will be an opportunity for a broader test of a number of JESIP deliverables alongside the testing of emergency service commanders and how they link with the wider responder community.

Validation Case Study South East Coast

Services from Kent, Surrey and Sussex were involved in two days of validation exercises for the South East Coast area in June.

The hosts were East Sussex FRS who coordinated the scenario at their training centre. As with all exercises, we have seen a great variety in the challenges services have posed their commanders.

We spoke to George O'Reilly, JESIP Delivery Lead for East Sussex FRS and he told us: "The exercise involved a stolen school bus crashing into a school science building causing partial collapse with multiple casualties (up to 50) both outside and inside the school. Over the course of two days, operational and tactical commanders from every blue light agency in the region as well as local authority officers took on the challenge and showed what they understood by JESIP and how they would apply it in practice.

"Role players from all three services and students from Sussex Downs College Emergency Services course took part to make it more realistic. The effort shown by our crews, the other emergency service crews and the students was fantastic with some showing some real acting potential!

"It's safe to say that all commanders performed admirably, showing a real ability to apply the JESIP principles. All the commanders stated that they had enjoyed the experience and had found using the JDM a real help in managing the incident. As with all incidents and exercises there are always areas for improvement and most if not all the commanders and exercise staff left with a few areas to reflect upon.

"The plan is to now move forward with more of these exercises carried out jointly in the true spirit of JESIP."

Lorna Stuart, Senior Operations Manager from South East Coast Ambulance Service also added: "The JESIP training has brought together the individual training that all emergency services used to teach separately. In bringing this together it has ensured that all the services operate as one using a commonly understood language and pathway, this is particularly important in relation to joint communications, usually one of the biggest areas of criticism following large scale incidents. The exercise gave us an ideal situation to show that the training has improved this area."

The JESIP validation team would like to thank all services for helping the JESIP team with this important validation work. We know many services have risen to the challenge and are working hard to ensure they build testing for interoperability and the use of the JESIP models across their current and future exercising plans.

TRAINING TIP

Do we all understand? We've spotted an excellent trick on some courses. Any acronyms not recognised by others on the course are noted by the trainers. (They mount up you know!) If widely used by one service but unknown to others, we can notify CCS for addition to the Lexicon. Go to the Glossary on www.jesip.org.uk to find out how.