National Ambulance Resilience Unit
NARU

NHS

June 2018

Monthly Stakeholder Update

NARU Compliance & Quality Assurance

National Standards

A set of updated National Standards have been provided to NHS England for inclusion in the EPRR Core Standards for 2018/19. There are five revised sets of standards covering the following interoperable capabilities:

- Hazardous Area Response Teams (HART)
- Marauding Terrorist Firearms Attack (MTFA)
- Chemical, Biological, Radiological, Nuclear (CBRN)
- Mass Casualties
- Command and Control

These will replace any existing standards and service specifications when they are published in June or July of this year.

There are no substantial changes. Minor updates have been made to align the standards to the new safe system of work and update key references.

Note that we are going to be making comprehensive changes to these standards in 2019 due to the following factors:

- The outcome of the 2017/18 Capability Reviews
- MTFA capability enhancement
- Revised Mass Casualties operating model
- The learning from major terrorist attacks during 2017/18
- The learning from the Salisbury CBRN incident

We will be working on these developments throughout the rest of 2018 and it will involve widespread consultation exercises. Please get involved in these. We anticipate the resulting changes being incorporated into the EPRR Core Standards during 2019.

Position Statement: SWaH Quadra's

NARU has published a national position statement on the use of the 'Quadra' device by HART staff. Following extensive discussions at the National Equipment, Training and Operations Groups, the decision has been taken to replace the Quadra with the Petzl ID device.

All HART staff should familiarise themselves with the position statement which can be downloaded from the Proclus Reference Library or via the CQA Section of the NARU Website.

Interdependency Mapping

We are currently mapping all key interdependencies for the interoperable capabilities. The intention is to bring together in one place a list of the current limitations for our capabilities and map exactly what we are reliant on other agencies for.

We can then work closely with various responding agencies to ensure a consistently level of support can be relied on across the country.

This work will also inform the current capability enhancement workshops that are taking place.

We will be sharing a draft version of the interdependency map with managers and practitioners shortly. Please look out for it and provide feedback if you can.

Safe System Components

- A number of updates have been made to the HART SOPs on Proclus. Please use the change log function to review these and keep up-to-date.
- The SOPs for HART and MTFA (including all the associated components) are now being taught on the NARU national courses. Please ensure your HART, MTFA and CBRN staff have access prior to undertaking any future training.
- Ambulance Commanders that have passed a nationally recognised command course are being access to the full set of safe system components (via Proclus).

For more information on the components including expanded abbreviations, refer to the CQA section of the NARU website: https://naru.org.uk/naru-compliance-quality-assurance-cqa/

National Assurance

Follow up visits are being arranged for each English Ambulance Trust after completion of the 2017/18 Review of Interoperable Capabilities (aka audits). NHS England Regional Leads will be circulating a letter to Chief Executives explaining the follow up process and arrangements.

Drone Capability

NARU is implementing a national drone capability to support the interoperable capabilities. Some Trusts are also implementing local versions of this.

A draft 'Operations Manual' has now been produced for submission to the CAA. This is required for us to obtain a Permission for Commercial Operations (PfCO) which NARU will hold and manage on behalf of English Ambulance Trusts.

For more background information, refer to previously published National Position Statement on Drones (accessed via the Proclus Reference Library or the CQA section of the NARU website).

ENDS

Approved for circulation by:

Christian Cooper
NARU Head of Compliance
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