



July 2018

Monthly Stakeholder Update NARU Compliance & Quality Assurance

National Standards

The revised standards (explained in June's monthly update) are now available via the Proclus Reference Library at the following location:

Reference Library / Reference Library / National Standards

Review of Capabilities Follow Up Visits

Letters have now been sent by NHS England Regional Leads to Ambulance Trusts outlining the purpose and format of the follow up visits. NARU is in the process of confirming the dates for each Trust with the NHS England Leads. These dates will be passed to Trusts in August.

The one day visits to each Trust will examine progress to date on correcting any areas of non-compliance identified in the 2017/18 Capability Reviews (the audits).

Safety Notices

Ambulance Heads of EPRR and the Leads for Interoperable Capabilities (Managers and Trainers) need to ensure that they are registered to receive Safety Alerts via the Proclus System.

This is achieved via the Proclus Telephone Directory. When completing your details you have the option to register for safety alerts.

Important alerts in the system at the moment include:

- BVM / Ventilator adapters in the CBRN Cubes
- Recovery Pack – Reach Poles (wear and tear)

NOTE: we are aware that the 'summary box' is not working at the moment. This is being rectified by the system engineers.

Clinical Sub-Group

The NARU Clinical Sub-Group has met to review a number of clinical matters. These include:

- Terms of Reference
- JRCALC Special Circumstances Chapter (re-write)
- MCV Replacement Programme
- Removal of Ventilators / CBRN Cube Issues
- HART Minimal Skill Sets and Drugs
- ETCO2 Waveform Monitoring
- Transmucosal Fentanyl
- Pelvic Binders

A summary of the discussions and actions is available in the 'Meeting Papers and Minutes' section of the Proclus Reference Library.

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MTFA Enhancement

Due to the change in Secretary of State, DHSC have delayed the Ministerial Submission of the MTFA Enhancement Business Case until after the summer recess.

FRS Joint Working Strategy

This work is now progressing at pace.

A draft set of joint working principles has been produced and currently forms part of the negotiations.

The next step is to produce an interdependency matrix for specialist capabilities in FRS and our interoperable capabilities. Jenna Davies is leading on the drafting of this matrix from our side and you may be asked to support this work.

Production of Documents Procedure

A reminder; NARU has a 'Production of Documents Procedure' which must be followed for various types of NARU publication.

This procedure is publicly available via the Proclus Reference Library under NARU Publications.

It has recently been updated to include provisions for the retention of documents.

Observation and Interaction Sessions

The Compliance and Quality Assurance Team are aiming to spend more time in local Trusts over the next 6 months.

Jenna Davies and Nicholas Spence will be looking to visit local Trusts to observe training activities and interact with staff and Managers.

Note; this is separate to the recent assurance visits. These visits are informal opportunities for NARU to support units and receive feedback on some of the national provisions (SOPs etc).

Drone Update

- Operations Manual completed and currently being formatted prior to submission to CAA to gain PfCO.
- Trusts will be able to operate under this permission and the governance structure provided by NARU.
- Proposed SOP area style or Proclus agreed with Zeal; to be developed in coming weeks.
- Local engagement to attend multi-agency (Police led) drone groups is encouraged to ascertain local emergency service drone availability.
- Data security concerns raised about a Chinese manufacturer have been addressed, and guidance issued from CPNI.
- NARU maintain close links with the CAA and DFT to ensure changes to the Air Navigation Order (ANO 2016), the proposed Drones Bill and changes within EASA legislation do not have a negative impact on emergency service deployments.
- Other agencies (Fire, Police, RNLI & MCA) are investing and expanding in drone operations; and work being undertaken across the entire sector (Commercial as well as Public) in BVLOS (Beyond Visual Line of Sight) operations.

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Equipment Data Sheets

- 166x EDS distributed for review and for the completion of GERAs per EDS.
- As of deadline of 31 July 2018 – a total of 6x EDS returned and 1x GERA (majority from YAS).
- Some Trusts including SWAST, EEAS, NEAS have engaged to reassure that they have work underway and EDS will be forthcoming.

Change Management System

Summary:

- Currently 18x requests within the system
- 6x for NARU review
- 6x for National Trainers and NEG (13/08/18) review – prior to going to NOG
- 6x for review at NOG (14/08/18)

Simple guidance has been produced by Zeal on how the change management system works.

There is an issue at the moment that some are over complicating the submissions. Initial change requests need to be brief summaries. They should be a couple of sentences. Recently some submissions have exceeded 1000 words!

Sub Groups are also over-analysing their responses during the initial stages. The first three stages should only amount to initial observations. More detailed reviews on the impact and implications will take place during later stages.

Nicholas Spence is taking a lead on supporting the sub-groups to work through the change management system and push things forward.

ENDS

Approved for circulation by:

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15th July 2018